



# erWin Newsletter

DECEMBER 2018 - SPECIAL EDITION

## erWin Changes

### 1. New Forgot Password Process

After January 30th, the first time you log into erWin, you will be prompted to select 3 password questions and answers. These password questions will be used if you ever forget your password. If you bypassed these questions you can enter them any time by going to the **My Account Tab > Password Questions**.

In the event that you have forgotten your password, you will need to answer all 3 password questions in order to choose a new password. Don't worry, If you cannot answer your password questions correctly, you can use the second option, where a new password is emailed to you.

**Password forgotten?**

**Password forgotten?**

Please enter the login or email address you used to register with erWin. You will be able to reset your password if you have configured security questions in your account.

Login or email address

Please enter the email address which you used to register with erWin. Your new password will be sent to this address.

Email address

**Login**

User Name:

Password:

[Password Forgotten](#)

**Info**

*Not logged in*

### 2. Change your erWin e-mail address

Until now, you could only change your erWin email address by contacting us. You can now change your own e-mail address by going to **My Account > Change Registration**.

User Name*	<input type="text" value="travis0527"/>
Email*	<input type="text" value="example@vw.com"/>
First Name*	<input type="text" value="Travis"/>
Last Name*	<input type="text" value="Taylor"/>
Title	<input type="text" value="Service Compliance Specialist"/>
Customer Type	<input checked="" type="radio"/> Business <input type="radio"/> Personal
Business*	<input type="text" value="VWGoA"/>
company type	<input type="text" value="educational institution"/>
Telephone	<input type="text"/>
Address*	<input type="text" value="3800 hamlin rd"/>
City*	<input type="text" value="Auburn Hills"/>
State	<input type="text" value="Massachusetts"/>
Zip Code*	<input type="text" value="48326"/>
Country*	<input type="text" value="United States"/>
	<input type="submit" value="Change"/>
	<a href="#">Reset</a>

I am open to all feedback and suggestions. If I can make your job easier, it makes my job easier. Reach out to us at [techinfo@vw.com](mailto:techinfo@vw.com)

